

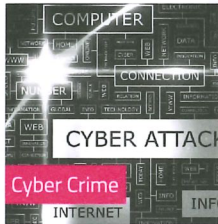
## The Context

### Devastation from floods, civil riots and cyber attacks



Floods and Storms

- 2015/16 UK winter storms – over 17,000 properties flood affected, including 4,000 businesses.
- Estimated average UK annual damage bill is £1.3 billion.
- By 2020, Government estimates that UK annual damage will rise to £1.7 billion.
- 1.2 million homes are at risk of flooding each year.
- 2015/16 UK winter storms – £5 billion damage bill & £1.3 billion insurance bill.

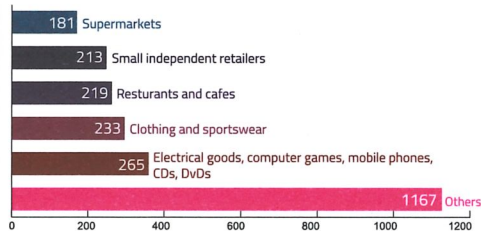


Cyber Crime

- 69% of businesses say cyber security is a high priority for senior managers.
- But only 51% of companies have taken recommended actions to identify cyber risk.
- Only 29% have formal written cyber security policies.
- Only 10% have a formal incident management plan.
- 65% of large firms detected a cyber security breach or attack in past year.



Riots



Source: Home Office

## BERG Established

“ The companies and individuals involved in my Business Emergency Resilience Group demonstrate how business makes a positive contribution to society. BERG mobilises companies, utilities and trade associations, to help people to get back on their feet more quickly following a major incident.

Whether the threat is from adverse weather, such as flooding, or from human action such as cyber-crime and fraud. BERG has a vital part to play in making communities more resilient and lessening future impacts.

HRH The Prince of Wales



### BERG

- convenes senior business leaders
- provides practical guides and solutions
- links businesses during an emergency
- maps assistance across the UK

HRH The Prince of Wales initiated the Business Emergency Resilience Group to help businesses and communities across the UK, BERG is part of Business in the Community.

Business in the Community members work together to tackle a wide range of issues that are essential to building a fairer society and a more sustainable future.

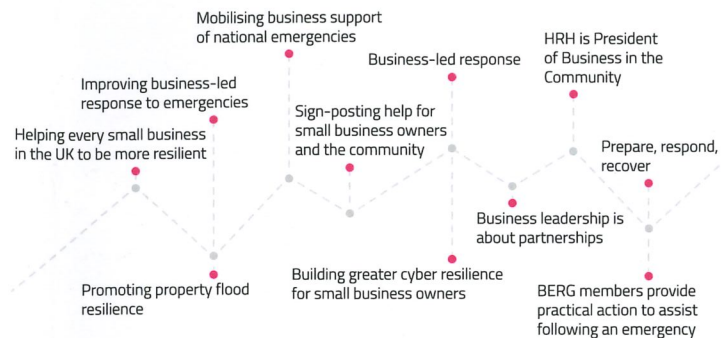
The Prince's Business Emergency Resilience Group - helps businesses and communities prepare for respond to and recover from emergencies.

# BERG Priorities

- 01 Cyber crime, floods and storms, civil unrest.
- 02 Sign-posts to support from business and government.
- 03 Business voice on resilience.



Take 10 minutes to help prepare your business

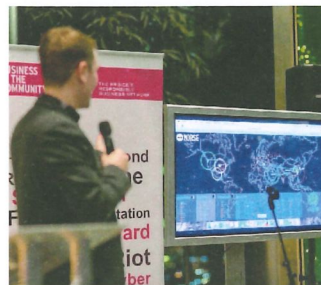


For every small to medium sized business and community to have access to a resilience plan and an appropriate level of insurance by 2020.

For every small to medium sized business and community to have access to advice and support that increases response times and improves recovery outcomes.

Raising awareness and changing the behaviour of small to medium sized businesses and communities to be more resilient. Identifying and increasing communication channels to encourage the uptake of resilience tools and measures.

# Resilience





2009

## Floods

### Winter 2009

- Cumbrian and Cockermouth floods



Cumbrian and Cockermouth floods

### Highlights / 2009

- HRH The Prince of Wales initiated the BITC business network to assist affected communities.



2011

## Civil disturbance and Floods

### Summer 2011

- Civil disturbance - Tottenham riots

### Winter 2011

- Cumbrian floods



Civil disturbance - Tottenham riots



### Highlights / 2011

- Support following Tottenham riots in London



2012

## Floods

### Summer 2012

- Hebden Bridge

### Autumn 2012

- St Asaph and Rhuddlan, North Wales. Major business disruption and damages impact 32 SMEs at St Asaph and 38 at Rhuddlan. 500 properties evacuated in residential and commercial areas.



St Asaph and Rhuddlan, North Wales - flood

### Winter 2012

- Braunton, North Devon. Major business disruption and damages impact 21 SMEs along Braunton High Street.

### Highlights / 2012

- HRH The Prince of Wales visits Hebden Bridge, Braunton and St Asaph to highlight BERG support of SME and High Street recovery efforts.
- Support of FloodRe concept



2014

## Floods

### Autumn 2013

- Herne Hill, London. Out of 20 businesses impacted by a burst water main flood, 90% were SMEs.

### Winter 2013/14

- Somerset Levels



Somerset Levels - flood



### Highlights / 2014

- HRH The Prince of Wales and The Duchess of Cornwall visits Yalding, Kent.
- Mike Still (Managing Director, Client Services, UK and Ireland, Marsh) is appointed BERG Chair.
- BERG members accompany HRH The Prince of Wales on a visit to Somerset Levels.
- BERG secretariat formally established.

2015

## Fire

### Summer 2015

- Fire at Old Royal Station, Ballater



Fire at Old Royal Station, Ballater



### Highlights / 2015

- BERG provides input to the Government's review of the Riot Damages Act



2016

## Floods

### Winter 2015/16

- Cumbrian floods – FloodRe involvement to provide affordable and available home insurance

### Winter 2015/16

- Scotland – Ballater and Aberdeenshire

### Spring 2016

- FloodRe involvement



Flood Clean-up



### Highlights / 2016

- BERG chairs DEFRA's Property Level Flood Resilience Round Table.
- BERG Supporters Network established including representatives from UK and Scottish Governments.
- BERG supports Barclays' B:Resilient cyber security workshops for small business.
- BERG launches flood appeal in collaboration with Virgin Money Giving and The Prince's Countryside Fund.
- BERG engages BITC's Business Connect network on local response.
- HRH The Prince of Wales visits Carlisle and Appleby.
- 10 Minute Plan developed (resilience focus).
- Cyber Advice developed.

2017

## BERG advisory group expands

- BERG behavioural change campaign rolled out
- BERG Local Resilience Fora / Partnerships Pathfinder Project developed



### 2017

- Partnership with the new National Cyber Security Centre, GCHQ.
- Resilience App with British Red Cross.
- BERG/Adler & Allan in the community - shopfront, mobile unit and vehicle - providing support to flood affected communities.
- DEFRA Property Level Resilience Industry Roundtable.
- BERG/Adler & Allan Resilient Home Project partnership.
- BERG/McCann Enterprise Communication and Behavioural Change Campaign.
- BERG/Cabinet Office Local Resilience Fora/Partnership Project.
- BERG/Eden Springs Cott Resilient Supply Chain campaign.
- Resilience Day at the Building Research Establishment.
- B:Resilient with Barclays.

## Leadership Team



HSB Engineering Insurance



10x

## Strategic Supporters

