



Workwell Commitment

Frequently Asked Questions (FAQs)

What are the three steps of the Workwell Commitment?

- 1) Establish a benchmark against the Business in the Community (BITC) [Workwell Model](#)
- 2) Act to improve the wellbeing of our people
- 3) Measure and report our progress

What is required of my organisation to sign up to the Workwell Commitment?

To make the Commitment, your organisation needs to complete the [Workwell Self-Assessment Tool](#). Additionally, we will need secondary contact details and executive approval to complete your sign-up and list your organisation's name on our website. No other reporting requirements are needed. Maintaining your signatory status requires you to resubmit your self-assessment on an annual basis. A reminder will be sent to you as the one-year mark approaches.

How do I sign up for the Commitment?

To sign up, complete the [sign-up form](#) on our website. Once done, you will receive the survey link for the Workwell Self-Assessment, which you will have to complete if you haven't already. After completing the survey, you will receive another email asking for secondary contact details and executive authorisation to complete the sign-up process. If you are unable to complete the self-assessment or to provide this additional information within one month after you receive the request, your application will be cancelled and you will need to restart the application process.

What are the costs associated with the Workwell Commitment?

It is completely free to sign up for the Commitment.

What support will BITC provide?

BITC will:

- Offer the Workwell Self-Assessment Tool for you to evaluate your wellbeing performance annually, helping you track improvement and identify opportunities.
- Provide access to materials to support your organisation with fulfilling the commitment actions.
- Host online drop-in sessions for sharing knowledge.
- Share newsletters and evidence-based insights.
- Invite your organisation to our annual recognition event where best practices are showcased.
- Offer advisory services for reviewing your wellbeing performance and strategies (available at an additional cost).

How does BITC measure the impact of the Commitment?

We ask organisations to establish a baseline by completing the Workwell Self-Assessment and revisiting it annually. Following the first year, your organisation can track the progress of your wellbeing performance through this self-assessment annually. Notification will be sent around the one-year mark, reminding you to resubmit the self-assessment to maintain your signatory status. The Workwell Self-Assessment results from our signatories will be able to offer insights into improvement areas and identify opportunities. We are also considering sharing the aggregated and segmented benchmarking data next year.

